



## Financial Assistance Policy Plain Language Summary

Brockton Hospital, a not for profit acute care hospital, was established to serve the needs of the residents of the City of Brockton and surrounding communities. The hospital is committed to providing medical services to patients regardless of their ability to pay. Brockton Hospital recognizes that not all patients have the financial resources to pay their hospital bill. This plain language summary provides basic information about our policy.

### **Brockton Hospital Financial Assistance Policy (FAP)**

The Financial Assistance Program offers emergency and other medically necessary services at low cost to qualified patients. Whether patients are uninsured or underinsured, they can apply for financial assistance. Our Financial Counseling staff will assist individuals in applying for eligible government health insurance programs and completing the MassHealth/Health Safety Net application that is used for our financial assistance program. Eligibility for financial assistance through the Health Safety Net is based on family income as measured against the federal poverty level and, for medical hardship, a measure of the patient's medical expenses against their income. The hospital also offers a self-pay discount for uninsured patients who are ineligible for other financial assistance.

Patients who qualify cannot be charged more than the amount reimbursed by the Medicare program. No FAP eligible individual will be charged more than amounts generally billed for emergency or medically necessary care.

**Please Note:** Co-payments, Coinsurance and Deductibles are not eligible for Financial Assistance.

### **How to obtain copies our Financial Assistance Program Policy, Application and List of covered and non-covered providers**

You may obtain a copy of our policy and application form free of charge in the following ways:

- Brockton Hospital website: <https://www.signature-healthcare.org/Patients-Visitors/Patient-Forms/Financial-Assistance>
- In our emergency department and out-patient registration areas
- Call (508) 941-7919 to request copies to be mailed or sent electronically or for more information
- Visit our Financial Counseling office located adjacent to the Information Desk at 680 Centre St., Brockton, MA
- To get help filling out an application or with financial assistance visit our Financial Counseling office located adjacent to the Information Desk at 680 Centre St., Brockton, MA or call (508) 941-7919
- Return completed application to:

Financial Counseling Department  
680 Centre Street  
Brockton, Mass 02302

### **The Financial Assistance Policy, Application and Plain Language Summary Are Available in Multiple Languages**

-English	-Spanish
-Portuguese	-Haitian Creole

### **Service Areas Covered by the Financial Assistance Policy**

If approved for financial assistance the hospital's financial assistance policy covers the following locations where patients can also obtain information on the availability of public assistance programs:

- *Brockton Hospital*
  - 680 Centre St, Brockton, MA
- *Brockton Hospital Outpatient Care Center*
  - 130 Quincy Avenue, 1<sup>st</sup> and 2<sup>nd</sup> Floors, Brockton, MA
- *Signature Healthcare Brockton Hospital*
  - 110 Liberty Street, 1<sup>st</sup> Floor, Suite #1B, #1C Brockton, MA
- *Signature Healthcare Brockton Hospital Imaging*
  - 31 Roche Brothers Way, Easton, MA
- *Signature Healthcare Brockton Hospital Rehabilitation and Primary Care Services, Medical Office Building*
  - 1215 Broadway, 1<sup>st</sup> and 2<sup>nd</sup> Floor, Raynham, MA
- *Signature Healthcare Brockton Hospital @430 Liberty Street*
  - 430 Liberty Street, Suite #7, Hanson, MA
- *Signature Healthcare Brockton Hospital Rehabilitation Services East Bridgewater*
  - 635 Plymouth Street, East Bridgewater, MA 02333
- *Signature Healthcare Greene Cancer Treatment Center,*
  - 25 Libby Street, 1<sup>st</sup> and 2<sup>nd</sup> Floor, Brockton, MA
- *Brockton Radiation Oncology, LLC*
  - 25 Libby Street, Brockton, MA
- *Shields Signature Imaging, LLC*
  - 680 Centre Street, Brockton, MA
  - Signature Healthcare Urgent Care
    - 650 Centre Street, Brockton, MA
  - Signature Healthcare Urgent Care
    - 1 Compass Way, 1<sup>st</sup> Floor, Suites

*#102, #104 & #105, East Bridgewater,  
MA*

**Important:** Patients/guarantors may apply for financial assistance any time prior to service and up to one hundred and eighty (180) days after the first post-discharge billing statement is sent.